

# WASIU SHOBANKE

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## Professional Summary

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Mechanical engineer with over 3 years of experience in maintenance, trouble shooting, and optimizing of mechanical systems and components. Expertise in performing corrective maintenance repairs and fault finding on mechanical equipment. Adept at collaborating with multidisciplinary teams to deliver quality engineering solutions, ensure cost efficiency and improve system performance.

## Experience

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### **Bike Mechanist The Bike Doctor**

**January 2024 till Date.  
Hull, England.**

- Identify mechanical problems in bicycles, such as issues with gears, brakes, wheels, or chains.
- Fix or replace broken parts like tires, chains, brake pads, or cables.
- Carry out regular maintenance tasks, such as oiling chains, adjusting brakes, and inflating tires of push-bike, E-bike and electric scooters.
- Assemble new bikes and scooters from parts, including adjusting components for safety and performance.
- Communicate with customers about scooter and bike issues, offering advice on bike and scooter care, and recommending upgrades or accessories.
- Ensure scooters and bikes are working correctly after repairs or maintenance by taking them for a test ride.
- Keep track of tools and spare parts, ensuring the workshop is well-stocked and organized.

### **Industrial Cleaner Kingston Cleaning Service**

**Nov. 2023 till Date.  
Hull, England.**

- Conduct thorough quality assessments on all work, ensuring cleaning was conducted to high-quality and industry standards.
- Ensure working areas were cleaned promptly ahead of use, minimizing operational disruption.
- Maintain excellent levels of physical fitness to perform labor-intensive cleaning tasks safely.
- Stringently adhere to Covid safety procedures, maintaining safe, secure working conditions.
- Complete general cleaning tasks in buildings, including dusting, sweeping, vacuuming, mopping and cleaning ceiling vents.
- Work with tireless drive and determination to complete cleaning tasks within tight timeframes.

### **Operation Officer Guaranty Trust Bank PLC**

**Feb. 2019 to Oct.2023.  
Lagos, Nigeria.**

- Manage loan products and monitor delinquent loans and analyze customer data to identify opportunities and improve relationships.
- Process straight through product (STP) and non-straight through product(non-STP) loans.
- Elevate customer satisfaction ratings by providing speedy resolutions to their loan issues.
- Train employees in optimal processes and use of equipment to boost department productivity.

- Foster positive relationships with customers to maximize satisfaction, retention and experience.

**Transaction Officer**

**Jan. 2014 to Feb. 2019.**

**Integrated Corporate Service**

**Lagos, Nigeria.**

- Manage both incoming and outgoing calls in a timely, professional manner, addressing customer inquiries, resolving issues, and providing product or service information.
- Provide exceptional customer service by listening to concerns raised by customers, offering solutions, and ensuring satisfaction with card products or services.
- Identify customer problems or issues and offer appropriate solutions or escalate issues to higher departments when necessary.
- Accurately log customer interactions and maintain detailed records of all customer queries, feedback, and issues in the company's database.
- Stay informed about the company's products, services and policies to advise customers accurately.

**Industrial Trainee**

**Mar. 2010 to Oct. 2010.**

**Nestle Nigeria PLC**

**Ogun, Nigeria.**

- Carry out daily routine checks on equipment such as compressor, boiler, water treatment plant, wastewater plant and other equipment used in the industrial services section of the company.
- Perform qualitative test/analysis using the PH meter and other measuring apparatus to know the acidity/alkalinity of water and chlorine content before discharging to point of utilization.
- Change air filters in the Air Handling Unit (A.H.U) for optimum operation of the equipment.

**Industrial Trainee**

**Oct. 2009 to Dec. 2009.**

**Unilever Nigeria PLC**

**Ogun, Nigeria.**

- Issue out work permit to contractors and oversee contractors' operations on site and to ensure that contractors abide strictly to work ethics by using appropriate PPE equipment.
- Work with the Central Maintenance Engineering team to achieve the organizational objective which is ensuring Zero down time.
- Complete all tasks efficiently and in a timely fashion as instructed by industrial managers.

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### **Core Qualifications**

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| <ul style="list-style-type: none"> <li>• Mechanical Installation and technical supervision</li> <li>• Electrical and mechanical fault finding and troubleshooting strength</li> <li>• Mechanical maintenance and repairs</li> </ul> | <ul style="list-style-type: none"> <li>• Preventative maintenance scheduling</li> <li>• Decision-making ability and problem-solving skills</li> <li>• Customer service and retention.</li> </ul> |
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## Education

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- **MSc. Energy Engineering.** Sept.2024. University of Hull, UK. Kingston upon Hull. **HND. Mechanical Engineering. July 2012.** The Federal Polytechnic Ilaro. Ilaro. MERIT Academic Achievement. DISTINCTION Academic Achievement  
Dissertation in Construction of photovoltaic roof system. Dissertation in Design and construction of multi-plate freezer.
- **BEng. Mechanical Engineering.** July 2022. Bells University of Technology, NG. Sango Otta. **ND. Mechanical Engineering. July 2009.** The Federal Polytechnic Ilaro. Ilaro. SECOND CLASS UPPER Academic Achievement. UPPER CREDIT Academic Achievement.  
Dissertation in Comparison of theoretical and experimental dynamic properties of circular arc cam and roller type follower. Dissertation in Welding and fabrication of burglary proof door.

## References

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Available on request.

## Interests

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Reading, travelling and football.

## Accomplishments

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- Recognized as the best Customer-centric Cardholder Services Agent of the bank in 2016.
- Nominated by management of the bank as Service Champion in customer service week in 2016.
- Recognized as the friendliest Student Union Government official by school authority in 2012.
- Elected as the Student Union Government Sports Director of Federal Polytechnic Ilaro, Nigeria in 2012.