

# STEPHEN ONYII IGWEOKOLO, Support Worker

United Kingdom, 07440 411724, stevebecky03@yahoo.com

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## PROFILE

**PROFILE** An energetic, caring, compassionate, and flexible individual with over four years of experience in assisting with the design and monitoring of personal care, particularly for those with mental health issues in a difficult and rewarding phase of their recovery journey. Experienced with handling caseloads while still maintaining a positive and sensitive approach to providing high quality of care and communication to service users, families, and staff. I am looking for a new role in a caring and open-minded mental health company to advance my career and make a difference.

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## EMPLOYMENT HISTORY

Mar 2023 — Present	<b>Support worker, Prosupport UK</b>	Manchester
	<ul style="list-style-type: none"><li>• Provide assistance with personal care and support needs of customers/service users as identified in their care and support plan.</li><li>• Encourage and support customers to establish and maintain positive relationships with family and friends and engage in activities which help them to achieve their personal goal.</li><li>• Promote self-advocacy and act as the customers advocate where appropriate</li><li>• Beware of customers wellbeing, safety and state of health, reporting any concerns</li><li>• Ensure all necessary records are accurate and up to date</li><li>• Prompt and assist with ordering, safe storage and administration of medication as detailed in care and support plans, recording as appropriate.</li><li>• E.T.C</li></ul>	
Feb 2019 — Jan 2023	<b>Healthcare assistant, I-Step-On Infinity Limited</b>	Abuja
	<ul style="list-style-type: none"><li>· Assisted in all aspects of personal care, retaining comfort and dignity.</li><li>· Provided compassionate personal care for elderly patients, offering support with washing, dressing and toileting.</li><li>· Monitored patients' conditions closely and escalated concerns to senior staff.</li><li>· Maintained confidentiality and compliance standards for optimised patient care.</li><li>· Participated in personal development initiatives to enhance service delivery and patient care.</li><li>· Actively developed professional healthcare competencies through regular training.</li><li>· Built caring, supportive relationships with residents, enhancing daily life through personalised care.</li><li>· Safely and securely transported patients using hoists and wheelchairs.</li><li>· Maintained up-to-date patient records to enable care continuity between support providers.</li><li>· Helped individuals with day-to-day activities while consistently encouraging independence and self-belief.</li></ul>	
Nov 2008 — Jan 2019	<b>Financial Manager, Ceekam Nigeria Limited</b>	Abuja
	Maintain forex requirement of the company <ul style="list-style-type: none"><li>• Take active part in Business Development and selling efforts; build new customers relationships.</li><li>• Prepare final account.</li><li>• Preparation of monthly, quarterly and annual account.</li><li>• Preparation of budget on schedule, conduct periodic reviews and proficiency in tracking performance and identifying/ investigating variances from expectation.</li><li>• Promote a friendly climate, good morale and cooperation with the customers</li><li>• Create a Strong team spirit</li></ul>	

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## EDUCATION

Oct 2001 — Aug 2008	<b>BSC; Accountancy,, University of Nigeria Nsukka</b>	
Sep 1995 — Jul 2001	<b>School Certificate, METU MEMORIAL SECONDARY SCHOOL</b>	Onitsha
Jan 1990 — Jan 1995	<b>School Certificate, Onyeabo Memorial Primary School</b>	Onitsha

Aug 2022

for Data Analysis,, Bizmarrow Technologies

Abuja

Jan 2023 — Feb 2024

M.sc Business and Data Analytics,, Bangor University

Bangor

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SKILLS

Mental Health	Expert	Microsoft Office	Expert
Microsoft PowerPoint	Expert	First Aid	Expert
Resourcefulness	Expert	Hygiene	Expert
Microsoft Excel	Expert	•Moving and handling	Expert
Microsoft Word	Expert	•Safeguarding policy compliance	Expert
Cooking	Expert	•Data confidentiality	Expert
Personal Care	Expert	•Elderly care expertise	Expert
Communications	Expert	•Infection prevention and control	Expert
Fire Safety	Expert	•Dementia care	Expert
Cooperation	Expert	•Pressure relief	Expert

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LANGUAGES

English