

PELEMO OLUWASEUN JOHNSON

PERSONAL DETAILS

2 Tamworth Court, Phone: 07440659420
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PROFESSIONAL SUMMARY

Dedicated and compassionate care and support worker with a proven track record of providing exceptional care and assistance to individuals in need. Highly skilled in promoting independence and enhancing the quality of life of residents. Possessing a deep understanding of person-centered care principles, committed to fostering a safe and nurturing environment for clients. Excellent communication and interpersonal abilities which helps to build strong rapport with residents, and multidisciplinary teams. With a strong sense of empathy and patience, adept at adapting to diverse situations, ensuring each individual receives tailored support.

SKILLS

- Effective Communication
- Life Skill Development
- Medication Administration
- Safeguarding Policies
- Care Needs Assessment
- Support Group Management
- Personal Care
- Documentation expertise
- Activities of Daily Living
- Development Support

WORK HISTORY

March-June 2023

EMH Care and Support June2023 - Dec 2024

Care and Support Worker, Lifeaserve Solutions Limited

MAJOR DUTIES

- Assisted with personal care activities such as washing and dressing, consistently promoting positive health and hygiene.
- Monitored individuals' progress, continuously updating and adjusting care plans to meet health and wellbeing needs.
- Empowered individuals to pursue hobbies and leisure activities such as shopping and creative activities.
- Used excellent communication and interpersonal skills to engage and interact with individuals need.
- Maintained accurate resident records and proper documentation of support plan of over 20 residents.
- Improved health outcomes by delivering consistent care in collaboration with nursing team.
- Ensured consistent quality improvement by developing improved personal care services, optimising service user satisfaction.
- Delivered high-quality care to individuals with varying needs, tailoring support to meet personalised care plans.
- Support with medications and regular checkups
- Monitored service users' behaviour closely to determine health changes, reporting concerns immediately.
- Safely escorted patients during medical appointments and hospital visits.

May 2013 – Jan 2016 Support Worker (Volunteer), Male Education and Life Strengthening Foundation (NGO)

Major Duties

- Employed strong communication skills to engage with residents, their families, medical professionals, ensuring effective information exchange and personalized care plans.
- Maintained accurate/detailed records of patient progress, observation and any significant incidents, ensuring adherence to healthcare regulations/standards.
- Provided support in social, physical and emotional areas to assist clients with integration into local community.

Aug 2011 - Jan 2017 Customer Service Analyst, Outsource Global

Major Duties

- Performed excellent customer support experience in a Technical Help Desk environment providing assistance.
- Excellent PC skills to include proficiency in MS Excel, Word, PowerPoint.
- Strong problem /analytical skills under tight deadlines/stress induced environment.
- Effective decision-making capabilities.
- Established Customer Relationship and Communication.
- Established organizational efficiency.
- Respond to routine questions/escalations related to area of responsibility.

EDUCATION

Aug 2013 – May2016 BSc. Business Administration At Joseph Ayobabalola University.
Sept 2015 - Jun 2017 High National Diploma in Banking and finances .
Sept 2004 - Apr 2006 A level(WAEC), Time and Tide International College School

CERTIFICATIONS

- Basic Life Support (Adult & children) •Infection and Control
- Moving and Handling •Safeguarding
- Health and Safety •Mental Capacity 2005
- Dementia Awareness •Mental Capacity Act 2007
- Handling Medication •RIDDOR
- First Aid • Privacy, Dignity and Consent in Health Care
- Food Hygiene

REFERENCE

Upon Request