

KINDNESS C. EMMANUEL

PROFESSIONAL SUMMARY Highly focused and compassionate support worker with 2 years' experience in the health and care sector. I am known by colleagues and patients for being reliable, compassionate, caring and empathetic. I do my best to always work to the highest possible standards to promote safety and encourage independence.

PROFESSIONAL CERTIFICATIONS	Safeguarding Vulnerable Adults and	Health and Safety
	Basic Life Support	Infection Control
	First Aid	Food Hygiene
	Personal Care	Adult Social Care
	Medication Administration	Mental Capacity
	Moving and Handling	Deprivation of Liberty
	Equality and Diversity	
	Personal Development	
	Manual Handling	

SKILLS

- Organization and planning skills
- Strong communication and listening skills
- High level of patience and emotional resilience
- Empathy, care and understanding in a professional manner
- Record management

WORK HISTORY **SUPPORT WORKER, HERITAGE CARE SERVICES**

FEB 2022 – MAR 2024

- Supported service users with personal care tasks, such as washing, dressing, bathing, toileting, and laundry.
 - Ensured service users retained their dignity and their individuality.
 - Built and nurtured positive relationships with service users, reducing feelings of loneliness and isolation all through my stay with them.
 - Supported service users with cooking, feeding, and drinking tasks.
 - Supported service users with administration of medications.
 - Escorted service users out for a walk and shopping.
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CARE ASSISTANT, DUOLIBRA MEDIPLEX HOSPITAL

FEB 2020– DEC 2021

- Maintained accurate records in clients support plans and submit complete records to the line manager.
- Interacted with clients to improve independence at all times.
- Worked within Health and Safety Regulations.
- Respected the personal choice of lifestyles of careers, people with care needs and colleagues, ensuring that equal opportunities principles are applied at all times.
- Maintained top-notch confidentiality of patients and showed respect at all times.
- Provided a high quality, person-centered, humane service which involved the provision of personal, social and domestic care as documented in the clients' individual support plan.

EDUCATION

BSc. HISTORY, UNIVERSITY OF LAGOS

Courses including History, Archeology and Society.

GOVERNMENT MODEL SECONDARY SCHOOL, NIGERIA

West African Senior School Certificate WASSCE including English and Mathematics

REFERENCES

ON REQUEST